

# Application for Coverage

First

Last

Print Maintenance Salesperson's Name (Please print or type)

Issuing Dealer	Dealer Number	Plan Type:
Maintenance Customer	Dealer Phone	<input type="checkbox"/> Maintenance
Retail Price \$ _____	( )	
Sales Tax Amount \$ _____	Deductible	
Tax Percentage _____ %	\$ _____	
Total Purchase Price \$ _____		
Plan Code	Years	Miles

**Vehicle Information**

Vehicle Retail Price \$ \_\_\_\_\_ Stock # \_\_\_\_\_

V.I.N.

Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_

Current Odometer Mileage \_\_\_\_\_ Maintenance Retail Date \_\_\_\_\_ Vehicle Retail Date \_\_\_\_\_ Vehicle Original Retail Date \_\_\_\_\_

**Customer Information**

Name (First) \_\_\_\_\_ (M.I.) \_\_\_\_\_ (Last) \_\_\_\_\_

Co-Owner Name (First) \_\_\_\_\_ (M.I.) \_\_\_\_\_ (Last) \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_ Phone ( ) \_\_\_\_\_

**Lienholder/Lessor** (Complete only if contract is financed or leased)

Lienholder Name \_\_\_\_\_ Term (Mo.) \_\_\_\_\_ Type (C=Cash, F=Finance, L=Lease) \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_ Phone ( ) \_\_\_\_\_

**IMPORTANT: Coverage for a Maintenance plan begins when the vehicle is originally put into service and at zero miles. Attached is an example Maintenance Service Contract that outlines the various coverages available. Refer to your Maintenance Vehicle Service Contract for your coverage, expiration date and miles.**

This Maintenance Service Contract application is subject to approval or rejection by the administrator. If you have not received your Maintenance Service Contract within 30 days of the date of this application, please call (888) 68-ACURA ((888) 682-2872) or forward a copy of this application to: American Honda Finance Corp., Honda Care Customer Service, P.O. Box 2225, Torrance, CA 90509-2225. Your coverage is not subject to any verbal representations made by your dealer. The purchase of this contract does not waive any implied warranties that are available to you, and purchase of this contract is not a requirement to purchase, obtain financing or to register a motor vehicle. This is not an automobile liability insurance contract. We do not disclose information about our customers to anyone, except as permitted by law.

I have read and agree to the terms and conditions above and on the example Maintenance Service Contract.



## I. KEY TERMS

- **ADMINISTRATOR** means American Honda Finance Corporation, P.O. Box 2225, Torrance, CA 90509-2225 (888) 68-ACURA ((888) 682-2872).
- **AMERICAN HONDA** means American Honda Motor Company, Inc.
- **CONTRACT** means this Acura Care Maintenance Contract.
- **DEALER** means an authorized Acura dealership.
- **EFFECTIVE DATE** and **MILEAGE** mean the date YOUR CONTRACT coverage begins and the miles on the odometer on that date. YOUR coverage begins on the date YOU purchased YOUR CONTRACT.
- **EXPIRATION DATE** and **MILEAGE** mean the date and/or mileage when your CONTRACT is no longer in force. YOUR CONTRACT expires when the number of months or accumulated mileage for the term YOU purchased, calculated from the IN-SERVICE DATE and zero (0) miles, is reached, whichever occurs first.
- **IDENTIFICATION PAGE** means the page on the inside front cover of this CONTRACT.
- **IN-SERVICE DATE** means the date the VEHICLE was first put into service (the date the VEHICLE's original factory warranty went into effect), not the date YOU purchased YOUR VEHICLE.
- **PARTICIPATING DEALER** means a DEALER that has elected to participate in the sale of and provision of services under Acura Care Maintenance Contracts.
- **UNITED STATES** means the 50 UNITED STATES and the District of Columbia, and does not include Puerto Rico, Guam or other territories and possessions of the United States of America.
- **VEHICLE** and **YOUR VEHICLE** mean the VEHICLE identified on the IDENTIFICATION PAGE.
- **WE, US** and **OUR** mean American Honda Protection Products Corporation, P.O. Box 2225, Torrance, CA 90509-2225 (888) 68-ACURA ((888) 682-2872).
- **YOU** and **YOUR** mean the CONTRACT holder named on the IDENTIFICATION PAGE as the person(s) entitled to coverage and benefits under this CONTRACT.
- **YOUR DEALER** means the Acura DEALER where this CONTRACT was purchased.

## II. MAINTENANCE SERVICE COVERAGE

During the CONTRACT period, WE will arrange for the payment of covered services described herein to PARTICIPATING DEALER. The CONTRACT period begins on the EFFECTIVE DATE and MILEAGE and ends on the EXPIRATION DATE or MILEAGE (as shown on the IDENTIFICATION PAGE), whichever occurs first. OUR agreement is subject to the satisfaction of YOUR obligations under the terms and conditions of this CONTRACT.

### A. OIL AND OIL FILTER CHANGES

This CONTRACT provides coverage for oil and oil filter changes and multi-point inspections for the term of this CONTRACT, at the intervals indicated by your vehicle's Maintenance Minder system, and as described in the Acura Owner's Manual. Oil and oil filter changes will be performed using the recommended weight oil for YOUR VEHICLE, as determined by AMERICAN HONDA. This service is limited to oil and oil filter changes performed at PARTICIPATING DEALERS.

### B. AIR INTAKE FILTER

This CONTRACT provides coverage for the inspection and servicing of air intake filters at the intervals indicated by YOUR VEHICLE'S Maintenance Minder system, and as described in the Acura Owner's Manual. This service is limited to air intake filter inspection and servicing performed at PARTICIPATING DEALERS.

### C. CABIN AIR FILTER

This CONTRACT provides coverage for the inspection and servicing of cabin pollen filters at the intervals indicated by YOUR VEHICLE'S Maintenance Minder system, and as described in the Acura Owner's Manual. This service is limited to cabin pollen filter inspection and servicing performed at PARTICIPATING DEALERS.

### D. TIRE ROTATION

This CONTRACT provides coverage for tire rotations at the intervals indicated by YOUR VEHICLE'S Maintenance Minder system, and as described in the Acura Owner's Manual. This service is limited to tire rotation performed at PARTICIPATING DEALERS.

### E. AUTOMATIC TRANSMISSION FLUID

This CONTRACT provides coverage for automatic transmission fluid changes at the intervals indicated by YOUR VEHICLE'S Maintenance Minder system, and as described in the Acura Owner's Manual. This service is limited to automatic transmission fluid changes performed at PARTICIPATING DEALERS.

### F. TRANSFER CASE FLUID

This CONTRACT provides coverage for transfer case fluid changes, where applicable, at the intervals indicated by YOUR VEHICLE'S Maintenance Minder system, and as described in the Acura Owner's Manual. This service is limited to transfer case fluid changes performed at PARTICIPATING DEALERS.

### G. BRAKE FLUID

This CONTRACT provides coverage for brake fluid changes at the interval as described in the Acura Owner's Manual, limited to one brake fluid change throughout the life of the CONTRACT. This service is limited to brake fluid changes performed at PARTICIPATING DEALERS.

### H. DIFFERENTIAL FLUID

This CONTRACT provides coverage for differential fluid changes at the intervals indicated by YOUR VEHICLE'S Maintenance Minder system, and as described in the Acura Owner's Manual. This service is limited to differential fluid changes performed at PARTICIPATING DEALERS.

## III. YOUR OBLIGATIONS

**A.** YOU are responsible for scheduling service with a PARTICIPATING DEALER, at the indicated intervals. Services can be performed when the remaining usable oil life reaches 15% or lower, at which time the Maintenance Minder™ Indicator illuminates to advise YOU that "Service is due soon."

**B.** When YOUR VEHICLE requires service:

- Contact YOUR DEALER to make an appointment to have YOUR VEHICLE serviced.
- In the event that this is not possible, please contact the ADMINISTRATOR for the location of the nearest PARTICIPATING DEALER by calling TOLL FREE (888) 68-ACURA ((888) 682-2872).
- In the event YOU have any questions concerning the servicing of YOUR VEHICLE, please contact the ADMINISTRATOR.

**C.** All Acura vehicles are equipped with a Maintenance Minder™ Indicator that is designed to alert YOU when YOUR VEHICLE is in need of service. The Maintenance Minder™ Indicator corresponds to the maintenance schedule provided in your Acura Owner's Manual.

The Maintenance Minder™ Indicator will illuminate when the following events occur:

- When the remaining usable oil life reaches 15%, the Maintenance Minder™ Indicator illuminates to advise the driver that "**Service is due soon**".
- When the usable oil life reaches 5%, the Maintenance Minder™ Indicator will then indicate that "**Service is due now**".
- When the usable oil life reaches 0%, the Maintenance Minder™ Indicator will then indicate that "**Service is past due**".

Service intervals are determined by the "usable oil life," which is directly affected by conditions under which the vehicle is operated. Driving conditions that affect the frequency of service include but are not limited to: engine operating temperatures, climate temperature, stop and go driving, extended highway driving, average miles per hour, and areas with heavy concentration of sand and dust.

The Maintenance Minder™ Indicator will specify the required service(s) by illuminating either Service A, or Service B, and depending on driving habits and conditions, a set of sub services which are numbered 1 through 6.

**This is a maintenance only CONTRACT. It does not provide coverage for mechanical breakdown, rental vehicle, roadside assistance, or any maintenance service other than those specified in Sections II. A. through II. H.**

## IV. WHAT IS NOT COVERED

**A.** Compressed Natural Gas filters and all other parts & labor, services, adjustments, unscheduled vehicle servicing and inspections, except as provided in Sections II. A. through II. H.

**B.** Repairs to YOUR VEHICLE of any kind.

**C.** Any consequential or incidental damages, including but not limited to: loss of use of the VEHICLE, loss of time, inconvenience, lost revenue, failure to realize expected savings, or any other economic loss of any kind.

**D.** Any service that is recommended pursuant to recall announcements by AMERICAN HONDA that applies to YOUR VEHICLE.

**E.** Any additional services recommended by the manufacturer or Dealer not covered by this agreement.

## V. CANCELLATION OF CONTRACT

To cancel this CONTRACT:

- A.** On or before sixty (60) days following the commencement of the CONTRACT period:
  - 1.** YOU may cancel this CONTRACT and receive a full purchase price refund, if no services have been rendered to or on behalf of YOU.
  - 2.** If services have already been rendered to or on behalf of YOU, the refund will be the lesser amount calculated from the EFFECTIVE DATE and MILEAGE as:
    - A time pro-ration based upon the time remaining; or
    - A mileage pro-ration based upon the number of miles remaining.



- B. After sixty (60) days following the commencement of the CONTRACT period, YOU may cancel this CONTRACT. The refund will be the lesser amount calculated from the EFFECTIVE DATE and MILEAGE as:
1. A time pro-ratio based upon the time remaining; or
  2. A mileage pro-ratio based upon the number of miles remaining.

ALL CANCELLATION REFUNDS AFTER SIXTY (60) DAYS ARE SUBJECT TO A \$25 PROCESSING FEE.

- C. For cancellation, return this CONTRACT to YOUR DEALER, and complete a Cancellation Request Form.

The ADMINISTRATOR will issue a refund, if any, to YOU. However, if YOU financed this CONTRACT, the refund may be payable to the lender or finance company (if any) that financed the purchase of this CONTRACT **unless YOU provide the ADMINISTRATOR with written verification from the lender or finance company that the amount financed has been repaid in full.**

If YOU financed the purchase of this CONTRACT, YOU may be required to send a written cancellation notice to the lender under a retail installment contract or loan (the "FINANCE AGREEMENT"). This may not be the same contract, lease or purchase plan signed by YOU to purchase or lease YOUR VEHICLE. Payment according to the FINANCE AGREEMENT constitutes payment to YOU, and YOU agree that YOU have no claim against the ADMINISTRATOR, US or the AMERICAN HONDA DEALER based upon such payment.

Please refer to the cancellation section of the FINANCE AGREEMENT for instructions. In the event of repossession or total loss, the lender may cancel this CONTRACT. The provisions of Article V. apply to all cancellation requests. No other rights or benefits under this CONTRACT transfer to the lender.

**TRANSFERRED CONTRACTS ARE NOT ELIGIBLE FOR CANCELLATION REFUNDS.**

**A REFUND SHALL TERMINATE THIS CONTRACT. IF CANCELED, COVERAGE CANNOT BE REINSTATED.**

**VI. ARBITRATION**

Any controversy or claim arising out of or relating to this CONTRACT, or a breach hereof, shall be settled by arbitration according to the Commercial Arbitration Rules of the American Arbitration Association. Judgment upon the Arbitrator's award may be entered in any court having jurisdiction thereof. **YOU must notify the ADMINISTRATOR in writing of YOUR intent to seek arbitration at the following address: American Honda Finance Corporation, P.O. Box 2225, Torrance, CA 90509-2225, Attn: Acura Care Client Services.**

**VII. NOTICE**

BY ENTERING INTO THIS CONTRACT, YOU DO NOT WAIVE ANY WARRANTIES THAT MAY BE IMPLIED BY LAW. Further, YOU are advised that there are state and federal laws that protect YOUR interests as a consumer. If a problem cannot be resolved with the ADMINISTRATOR, YOU may have other rights and remedies available to YOU.

If YOU have any questions regarding this CONTRACT, please contact Acura Care Client Services at (888) 68-ACURA ((888) 682-2872).

**VIII. TRANSFER OF CONTRACT**

The original retail CONTRACT purchaser may transfer this CONTRACT to a purchaser of the VEHICLE for the remainder of the original CONTRACT period.

**TRANSFER PROCEDURES:** Return to YOUR DEALER, complete the Transfer of Contract form provided by YOUR DEALER, and present the following items:

- A. This CONTRACT;
- B. A \$50.00 transfer fee payable to YOUR DEALER; and
- C. Documentation evidencing change of ownership and odometer reading (the actual miles traveled, measured by an operative, unaltered odometer) on the date of transfer.

**TRANSFER CONDITIONS:**

1. This CONTRACT can only be transferred to a private owner, within 15 days of change of VEHICLE ownership. All remaining underlying warranties must be transferred to the new owner.
2. **THIS CONTRACT CANNOT BE TRANSFERRED TO ANOTHER VEHICLE, TO A VEHICLE DEALER OR TO THE CLIENT OF A VEHICLE DEALER, OR TO A LENDER. Cancellation rights are for the sole benefit of the original CONTRACT purchaser and lender. A transferee cannot cancel this CONTRACT.**
3. A transferee may not transfer this CONTRACT to a subsequent purchaser of the VEHICLE. Upon transfer of the VEHICLE by a transferee to a subsequent purchaser, this coverage is no longer in force.

**IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT AMERICAN HONDA FINANCE CORPORATION  
ACURA CARE CUSTOMER SERVICE, P. O. BOX 2225, TORRANCE, CA 90509-2225, OR CALL (888) 68-ACURA ((888) 682-2872).**